

YANCEY CUSTOMER VALUE AGREEMENTS (CVA)

WE DO THE MAINTENANCE SO YOU CAN DO THE WORK



What is a Customer Value Agreement (CVA)?

Yancey CVAs help you stay ahead of unexpected delays and downtime, by keeping your machines performing at their peak every minute of the workday. CVAs give you complete flexibility in building the package that best suits your business's needs and operational costs. Whether you want parts shipped straight to your door, a qualified service technician to come to your job site, or a total maintenance and repair solution, your CVA is on your terms, giving you total peace of mind in owning your machine.

CUSTOMIZABLE OPTIONS BUILT FOR YOUR BUSINESS.



CONVENIENT MAINTENANCE

- ✓ Worry-free, regularly scheduled maintenance and replacement parts – we keep track of it for you
- ✓ 30+ Yancey service locations and on-site maintenance options available, including afterhours support
- ✓ Genuine Cat® Parts when and where you need them



EQUIPMENT HEALTH MANAGEMENT

- ✓ Maintenance alerts on connected machines as they approach service intervals
- ✓ 24/7 asset monitoring through the Cat App and My.Cat.Com
- ✓ Inspection results through Cat Inspect
- ✓ Scheduled Oil Sampling (SOS) to analyze fluids and identify problems



SECURITY OF EXPERT YANCEY SUPPORT

- ✓ Expert advice and support from Yancey's dedicated CVA team
- ✓ Customized plans that offer troubleshooting, diagnostics, repairs, and more
- ✓ Reliable service from Yancey's certified technicians



OWNERSHIP

- ✓ Flexible payment options: whether your CVA is for a new, used, or existing machine in your fleet (Cat and other brands)
- ✓ Instructions and how-to videos to help with do-it-yourself maintenance

Customize your Yancey CVA today.

800-282-1562

www.YanceyBros.com/CVA

